









# Overview of Vendor Monitoring



## **Federal Regulations**

- All vendors must be monitored to ensure compliance with program requirements.
- New vendors must be monitored prior to being authorized as a WIC vendor. (Also applies to vendors who have had a change of ownership.)
- · Routine vendor monitoring is required of all vendors.
- Federal policy states "The State agency must develop criteria to determine which vendors will receive routine monitoring visits and must include such criteria in its State Plan." This regulation states that routine monitoring must occur by October 1 of each fiscal year.

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# Kansas Overview of Vendor Monitoring



### How Kansas Adheres to Federal Regulations

Kansas addresses the federal requirements by coordinating with local agency vendor managers to conduct a monitoring visit when a **new** vendor is being authorized and when there is a **change of ownership**.

Routine monitoring is addressed by monitoring

- every vendor during the vendor's contract renewal year, and
- 10% of v endors in the non-contract renewal years.

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# Non-Contract Renewal Years

10% of the stores in your county need a monitoring visit

- If you are a county with only one store, you will be monitoring the same store every year.
- If you are a county with multiple stores, each fiscal year you'll need to select 10% of the stores in your county for a monitoring visit.

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#### Which stores to select?

Consider monitoring any stores that you've received complaints about or stores that you've not shopped in or visited recently. When possible, rotate the stores that you monitor.

Remember! The visit must include an assessment for minimum stock requirements. And, be sure to conduct the monitoring visit and enter into KWIC by August 1.

Kansas New Vendors and Change of Ownership



# New Vendors and Change of Ownership

New vendors or vendors that have had a change of ownership cannot process eWIC transactions until the monitoring visit and assessment for minimum stock requirements has occurred.

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Kansas New Vendors and Change of Ownership



## The Process

- · Coordinate visit in advance.
- Invite store manager or other personnel to participate.
- Much of the information needed to complete the form can be provided by simply having a conversation.
- It is not necessary for store personnel to accompany you during the minimum stock assessment. Allow time at the end of the visit to review the results and provide feedback.
- Be prepared!

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Used by the vendor upon request
 New Vendor Evaluation Form (only for new/change of owner)

· Can be used as part of your conversation with vendor

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The paperwork that you will use for monitoring visits is located on the Kansas WIC website under Forms/Administrative Materials.

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# **WIC Product Inventory Form**

Use for annual monitoring visits and new/change of ownership. Requires two signatures: yours and store manager/personnel.



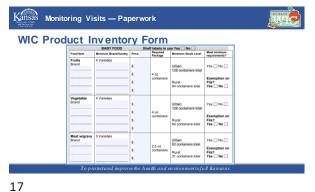


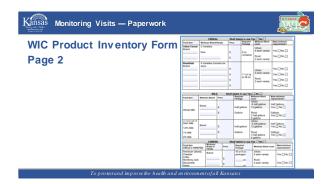
# **WIC Product Inventory Form**

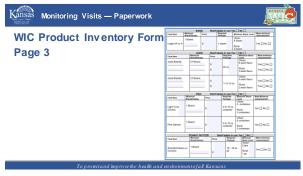
		W	C Product I	nventory		
/endor			County_		Urb	an 🔲 Rural
All areas where the ver	ndor does not me	et minimun	n stock should b	e reviewed with a regre	sentative from the	store.
INFANT FORMULA			Shelf labels in use Yes No			
Food Item	Variety	Price	Required Package	Minimum Stock Level	Minimum requirement?	Exemption on file?
Similac Advance	Powder	\$	12.4 oz	Urban 22 cans Rural 11 cans	Yes No	Yes No 🗆
Similac Soy Isomil	Powder	\$	12.4 oz	Urban 22 cans Rural 11 cans	Yes 🗌 No 🗍	Yes 🗌 No 🗍
Similar Sensitive Fussiness & Gas	Powder	\$	12.6 oz	Urban 22 cans Rural 11 cans	Yes No 🗆	Yes No 🗆
Similac Advance	Liquid Conc	\$	13 oz	Urban 70 cans Rural 35 cans	Yes 🗌 No 🗍	Yes No 🗆
Similac Soy Isomil	Liquid Conc	\$	13 oz	Urban 70 cans Rural 35 cans	Yes No 🗆	Yes No

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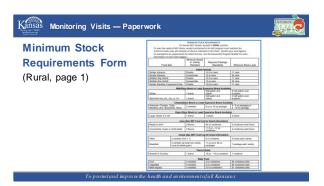












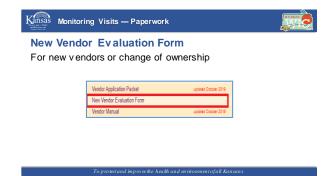


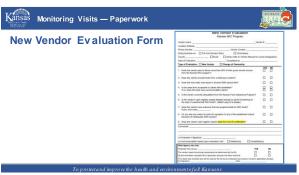


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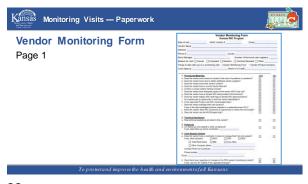


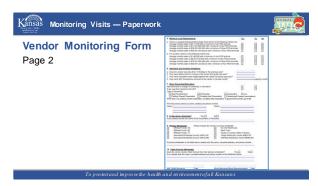


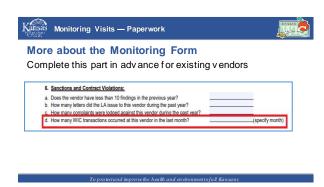




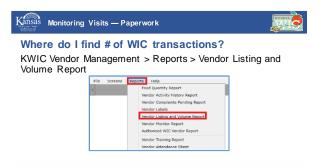
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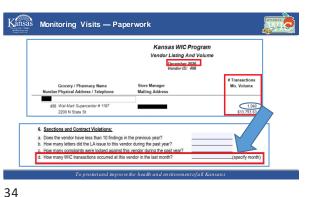


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# When are points "too many points"?

<b>Violation Points</b>	Sanction	Time Frame	
3 - 5	Warning Letter with possible Mandatory Training session(s)	Points will accumulate for the vendor's contract cycle.	
6 - 9	\$100.00 fine		
10 - 14	\$250.00 fine		
15 +	Termination of Contract and six (6) month disqualification		

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# Why is it important to accurately enter information into KWIC?

- · KS WIC needs it for USDA's "Vendor Integrity Report"
- USDA reviews the report to ensure monitoring (and training) are delivered per regulations.

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Kansas Overview of Vendor Monitoring



# **Summary**

- All new vendors or vendors with a change of ownership must receive a monitoring visit before processing eWIC transactions.
- You will complete monitoring visits for all your stores every three years, during the last fiscal year of the vendor's contract.
- You will complete monitoring visits for 10% of your stores during non-contract renewal years.
- All monitoring visits need to be completed and information entered into KWIC by August 1 so that the SA Vendor Managers can report to USDA.

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Thank you!

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